

Exhibit 13: Sample Audit Schedule

		Benefitfocus	ITEDIUM	RSD	BCNC	Aetna	CVS	Humana							
Month	BF Extraction	BF delivers audit file by SPM	Corrections into ITEDIUM by ITEDIUM, post results	Corrections into eBenefits by BF, start RCA	RSD delivers DB/CF/DOD file by SPM	BF delivers comparison results by SPM	Corrections into ITEDIUM by SPM	Direct Bill / COBRA Invoicing		Last RSD Daily File included in RSD Deduction File	ITEDIUM delivers RSD Billing (Deduction) File by 5:00pm	RSD Payroll Run 5:00pm	ITEDIUM delivers to MAPD Invoices file by SPM	RSD Check Date	RSD post Final Error File
			2	2		2	2	ACH	Invoice						2
		BF	BF/ITEDIUM		RSD / BF		BF	ITEDIUM		RSD/ITEDIUM					
Jan	Jan 05 (Mon)	Jan 06 (Tue)	Jan 08 (Thu)	Jan 12 (Mon)	Jan 07 (Wed)	Jan 09 (Fri)	Jan 13 (Tue)	Jan 08 (Thu)	Jan 12 (Mon)	Jan 12 (Mon)	Jan 14 (Wed)	Jan 16 (Fri)	Jan 20 (Tue)	Jan 23 (Fri)	Jan 27 (Tue)
Feb	Feb 02 (Mon)	Feb 03 (Tue)	Feb 05 (Thu)	Feb 09 (Mon)	Feb 04 (Wed)	Feb 06 (Fri)	Feb 10 (Tue)	Feb 06 (Fri)	Feb 11 (Wed)	Feb 09 (Mon)	Feb 11 (Wed)	Feb 13 (Fri)	Feb 20 (Fri)	Feb 20 (Fri)	Feb 24 (Tue)
Mar	Mar 02 (Mon)	Mar 03 (Tue)	Mar 05 (Thu)	Mar 09 (Mon)	Mar 04 (Wed)	Mar 06 (Fri)	Mar 10 (Tue)	Mar 07 (Sat)	Mar 11 (Wed)	Mar 09 (Mon)	Mar 11 (Wed)	Mar 13 (Fri)	Mar 20 (Fri)	Mar 20 (Fri)	Mar 24 (Tue)
Apr	Apr 01 (Wed)	Apr 02 (Thu)	Apr 06 (Mon)	Apr 08 (Wed)	Apr 02 (Thu)	Apr 06 (Mon)	Apr 08 (Wed)	Apr 08 (Wed)	Apr 10 (Fri)	Apr 10 (Fri)	Apr 14 (Tue)	Apr 16 (Thu)	Apr 20 (Mon)	Apr 24 (Fri)	Apr 28 (Tue)
May	May 04 (Mon)	May 05 (Tue)	May 07 (Thu)	May 11 (Mon)	May 06 (Wed)	May 08 (Fri)	May 12 (Tue)	May 08 (Fri)	May 11 (Mon)	May 11 (Mon)	May 13 (Wed)	May 15 (Fri)	May 20 (Wed)	May 22 (Fri)	May 26 (Tue)
June	Jun 01 (Mon)	Jun 02 (Tue)	Jun 04 (Thu)	Jun 08 (Mon)	Jun 03 (Wed)	Jun 05 (Fri)	Jun 09 (Tue)	Jun 06 (Sat)	Jun 10 (Wed)	Jun 15 (Mon)	Jun 17 (Wed)	Jun 19 (Fri)	Jun 19 (Fri)	Jun 26 (Fri)	Jun 30 (Tue)
July	Jul 01 (Wed)	Jul 02 (Thu)	Jul 06 (Mon)	Jul 08 (Wed)	Jul 02 (Thu)	Jul 06 (Mon)	Jul 08 (Wed)	Jul 08 (Wed)	Jul 10 (Fri)	Jul 10 (Fri)	Jul 14 (Tue)	Jul 16 (Thu)	Jul 20 (Mon)	Jul 24 (Fri)	Jul 28 (Tue)
Aug	Aug 03 (Mon)	Aug 04 (Tue)	Aug 06 (Thu)	Aug 10 (Mon)	Aug 05 (Wed)	Aug 07 (Fri)	Aug 11 (Tue)	Aug 08 (Sat)	Aug 11 (Tue)	Aug 10 (Mon)	Aug 12 (Wed)	Aug 14 (Fri)	Aug 20 (Thu)	Aug 21 (Fri)	Aug 25 (Tue)
Sept	Sep 01 (Tue)	Sep 02 (Wed)	Sep 04 (Fri)	Sep 09 (Wed)	Sep 03 (Thu)	Sep 08 (Tue)	Sep 10 (Thu)	Sep 09 (Wed)	Sep 11 (Fri)	Sep 14 (Mon)	Sep 16 (Wed)	Sep 18 (Fri)	Sep 18 (Fri)	Sep 25 (Fri)	Sep 29 (Tue)
Oct	Oct 01 (Thu)	Oct 02 (Fri)	Oct 06 (Tue)	Oct 08 (Thu)	Oct 05 (Mon)	Oct 07 (Wed)	Oct 09 (Fri)	Oct 08 (Thu)	Oct 12 (Mon)	Oct 12 (Mon)	Oct 14 (Wed)	Oct 16 (Fri)	Oct 20 (Tue)	Oct 23 (Fri)	Oct 27 (Tue)
Nov	Nov 02 (Mon)	Nov 03 (Tue)	Nov 05 (Thu)	Nov 09 (Mon)	Nov 04 (Wed)	Nov 06 (Fri)	Nov 10 (Tue)	Nov 07 (Sat)	Nov 12 (Thu)	Nov 11 (Wed)	Nov 13 (Fri)	Nov 17 (Tue)	Nov 19 (Thu)	Nov 24 (Tue)	Nov 26 (Thu)
Dec	Dec 01 (Tue)	Dec 02 (Wed)	Dec 04 (Fri)	Dec 08 (Tue)	Dec 03 (Thu)	Dec 07 (Mon)	Dec 09 (Wed)	Dec 09 (Wed)	Dec 11 (Fri)	Dec 09 (Wed)	Dec 11 (Fri)	Dec 15 (Tue)	Dec 18 (Fri)	Dec 22 (Tue)	Dec 23 (Tue)
		CVS			Humana				Aetna						
Month	BF Extraction	BF delivers to CVS Current Membership file by SPM	CVS returns results	Corrections into eBenefits and/or CVS by BF, start RCA	BF Extraction	BF delivers to Humana Current Membership file by SPM	Humana returns results	Corrections into eBenefits and/or Humana, start RCA	BF Extraction	BF delivers audit file by SPM	Aetna returns results and corrections into Aetna platform	Corrections into eBenefits by BF, if needed - start RCA			
			2	2									2	2	
		BF	BF/CVS		BF	BF / Aetna									
Jan	Jan 12 (Mon)	Jan 13 (Tue)	Jan 15 (Thu)	Jan 19 (Mon)	Jan 05 (Mon)	Jan 05 (Mon)	Jan 07 (Wed)	Jan 09 (Fri)	Jan 05 (Mon)	Jan 06 (Tue)	Jan 08 (Thu)	Jan 12 (Mon)			
Feb	Feb 09 (Mon)	Feb 10 (Tue)	Feb 12 (Thu)	Feb 16 (Mon)	Feb 02 (Mon)	Feb 02 (Mon)	Feb 04 (Wed)	Feb 06 (Fri)	Feb 02 (Mon)	Feb 03 (Tue)	Feb 05 (Thu)	Feb 09 (Mon)			
Mar	Mar 09 (Mon)	Mar 10 (Tue)	Mar 12 (Thu)	Mar 16 (Mon)	Mar 02 (Mon)	Mar 02 (Mon)	Mar 04 (Wed)	Mar 06 (Fri)	Mar 02 (Mon)	Mar 03 (Tue)	Mar 05 (Thu)	Mar 09 (Mon)			
Apr	Apr 13 (Mon)	Apr 14 (Tue)	Apr 16 (Thu)	Apr 20 (Mon)	Apr 01 (Wed)	Apr 01 (Wed)	Apr 03 (Fri)	Apr 07 (Tue)	Apr 01 (Wed)	Apr 02 (Thu)	Apr 06 (Mon)	Apr 08 (Wed)			
May	May 11 (Mon)	May 12 (Tue)	May 14 (Thu)	May 18 (Mon)	May 04 (Mon)	May 04 (Mon)	May 06 (Wed)	May 08 (Fri)	May 04 (Mon)	May 05 (Tue)	May 07 (Thu)	May 11 (Mon)			
June	Jun 15 (Mon)	Jun 16 (Tue)	Jun 18 (Thu)	Jun 22 (Mon)	Jun 01 (Mon)	Jun 01 (Mon)	Jun 03 (Wed)	Jun 05 (Fri)	Jun 01 (Mon)	Jun 02 (Tue)	Jun 04 (Thu)	Jun 08 (Mon)			
July	Jul 13 (Mon)	Jul 14 (Tue)	Jul 16 (Thu)	Jul 20 (Mon)	Jul 01 (Wed)	Jul 01 (Wed)	Jul 06 (Mon)	Jul 08 (Wed)	Jul 01 (Wed)	Jul 02 (Thu)	Jul 07 (Tue)	Jul 09 (Thu)			
Aug	Aug 10 (Mon)	Aug 11 (Tue)	Aug 13 (Thu)	Aug 17 (Mon)	Aug 03 (Mon)	Aug 03 (Mon)	Aug 05 (Wed)	Aug 07 (Fri)	Aug 03 (Mon)	Aug 04 (Tue)	Aug 06 (Thu)	Aug 10 (Mon)			
Sept	Sep 14 (Mon)	Sep 15 (Tue)	Sep 17 (Thu)	Sep 21 (Mon)	Sep 01 (Tue)	Sep 01 (Tue)	Sep 03 (Thu)	Sep 08 (Tue)	Sep 01 (Tue)	Sep 02 (Wed)	Sep 04 (Fri)	Sep 09 (Wed)			
Oct	Oct 12 (Mon)	Oct 13 (Tue)	Oct 15 (Thu)	Oct 19 (Mon)	Oct 01 (Thu)	Oct 01 (Thu)	Oct 05 (Mon)	Oct 07 (Wed)	Oct 01 (Thu)	Oct 02 (Fri)	Oct 06 (Tue)	Oct 08 (Thu)			
Nov	Nov 11 (Wed)	Nov 12 (Thu)	Nov 16 (Mon)	Nov 18 (Wed)	Nov 03 (Mon)	Nov 03 (Mon)	Nov 05 (Wed)	Nov 10 (Mon)	Nov 02 (Mon)	Nov 03 (Tue)	Nov 05 (Thu)	Nov 09 (Mon)			
Dec	Dec 14 (Mon)	Dec 15 (Tue)	Dec 17 (Thu)	Dec 21 (Mon)	Dec 01 (Tue)	Dec 01 (Tue)	Dec 03 (Thu)	Dec 07 (Mon)	Dec 01 (Tue)	Dec 02 (Wed)	Dec 04 (Fri)	Dec 08 (Tue)			
		Medicare Advantage													
Month	ITEDIUM delivers to MAPD Invoices file by SPM	Humana returns results	Corrections into ITEDIUM platform	Corrections into eBenefits by BF, if needed - start RCA											
			2	2	2										
		ITEDIUM / Humana													
Jan	Jan 20 (Tue)	Jan 22 (Thu)	Jan 26 (Mon)	Jan 28 (Wed)											
Feb	Feb 20 (Fri)	Feb 24 (Tue)	Feb 26 (Thu)	Mar 02 (Mon)											
Mar	Mar 20 (Fri)	Mar 24 (Tue)	Mar 26 (Thu)	Mar 30 (Mon)											
Apr	Apr 20 (Mon)	Apr 22 (Wed)	Apr 24 (Fri)	Apr 28 (Tue)											
May	May 20 (Wed)	May 22 (Fri)	May 26 (Tue)	May 28 (Thu)											
June	Jun 19 (Fri)	Jun 23 (Tue)	Jun 25 (Thu)	Jun 29 (Mon)											
July	Jul 20 (Mon)	Jul 22 (Wed)	Jul 24 (Fri)	Jul 28 (Tue)											
Aug	Aug 20 (Thu)	Aug 24 (Mon)	Aug 26 (Wed)	Aug 28 (Fri)											
Sept	Sep 18 (Fri)	Sep 22 (Tue)	Sep 24 (Thu)	Sep 28 (Mon)											
Oct	Oct 20 (Tue)	Oct 22 (Thu)	Oct 26 (Mon)	Oct 28 (Wed)											
Nov	Nov 19 (Thu)	Nov 23 (Mon)	Nov 25 (Wed)	Nov 30 (Mon)											
Dec	Dec 18 (Fri)	Dec 22 (Tue)	Dec 24 (Thu)	Dec 29 (Tue)											